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Please find below and/or attached an Office communication concerning this application or proceeding.

The time period for reply, if any, is set in the attached communication.

	Application No.	Applicant(s)	
	09/930,668	STARKEY ET AL.	
Office Action Summary	Examiner	Art Unit	
	RACHEL L. PORTER	3626	
The MAILING DATE of this communication Period for Reply	appears on the cover sheet with	the correspondence address	
A SHORTENED STATUTORY PERIOD FOR RE WHICHEVER IS LONGER, FROM THE MAILING  - Extensions of time may be available under the provisions of 37 CFF after SIX (6) MONTHS from the mailing date of this communication.  - If NO period for reply is specified above, the maximum statutory per  - Failure to reply within the set or extended period for reply will, by sta Any reply received by the Office later than three months after the mearmed patent term adjustment. See 37 CFR 1.704(b).	COMMUNICA R 1.136(a). In no event, however, may a rep riod will apply and will expire SIX (6) MONTH atute, cause the application to become ABAI	ATION. y be timely filed  IS from the mailing date of this communication.  IDONED (35 U.S.C. § 133).	
Status			
1) Responsive to communication(s) filed on 12	his action is non-final. wance except for formal matter	•	
Disposition of Claims			
4) ☐ Claim(s) <u>1-30</u> is/are pending in the applicat 4a) Of the above claim(s) is/are witho 5) ☐ Claim(s) is/are allowed. 6) ☐ Claim(s) <u>1-30</u> is/are rejected. 7) ☐ Claim(s) is/are objected to. 8) ☐ Claim(s) are subject to restriction an	drawn from consideration.		
Application Papers			
9) The specification is objected to by the Exam 10) The drawing(s) filed on is/are: a) a Applicant may not request that any objection to a Replacement drawing sheet(s) including the cor 11) The oath or declaration is objected to by the	accepted or b) objected to by the drawing(s) be held in abeyance rection is required if the drawing(s	e. See 37 CFR 1.85(a). is objected to. See 37 CFR 1.121(d).	
Priority under 35 U.S.C. § 119			
12) Acknowledgment is made of a claim for fore  a) All b) Some * c) None of:  1. Certified copies of the priority docum  2. Certified copies of the priority docum  3. Copies of the certified copies of the papplication from the International Bur  * See the attached detailed Office action for a	ents have been received. ents have been received in Appriority documents have been received in Appriority documents have been received.	olication No eceived in this National Stage	
Attachment(s)  1) Notice of References Cited (PTO-892)  2) Notice of Draftsperson's Patent Drawing Review (PTO-948)  3) Information Disclosure Statement(s) (PTO/SB/08)  Paper No(s)/Mail Date	Paper No(s)/	nmary (PTO-413) Mail Date rmal Patent Application	

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# **DETAILED ACTION**

## Notice to Applicant

1. This communication is in response to Applicant's arguments filed 12/29/08 Claims 1-30 are pending.

# Claim Rejections - 35 USC § 101

2. 35 U.S.C. 101 reads as follows:

Whoever invents or discovers any new and useful process, machine, manufacture, or composition of matter, or any new and useful improvement thereof, may obtain a patent therefor, subject to the conditions and requirements of this title.

Claims 1-30 are rejected under 35 U.S.C. 101 because the claimed invention is directed to non-statutory subject matter.

Based on Supreme Court precedent and recent Federal Circuit decisions, the Office's guidance to examiners is that a §101 process must (1) be tied to another statutory class (such as a particular machine or apparatus) or (2) transform underlying subject matter (such as an article or materials) to a different state or thing. *Diamond v. Diehr*, 450 U.S. 175, 184 (1981); *Parker v. Flook*, 437 U.S. 584, 588 n.9 (1978); *Gottschalk v. Benson*, 409 U.S. 63, 70 (1972); *Cochrane v. Deener*, 94 U.S. 780,787-88 (1876). If neither of these requirements is met by the claim, the method is not a patent eligible process under §101 and should be rejected as being directed to nonstatutory subject matter.

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It is noted that the claims were amended to recite the method is "computer-implemented" in the preamble. However, there are two corollaries to the machine-or-transformation test. First, a mere field-of-use limitation is generally insufficient to render an otherwise ineligible method claim patent- eligible. This means the machine or transformation must impose meaningful limits on the method claim's scope to pass the test. Second, insignificant extra-solution activity will not transform an unpatentable principle into a patentable process. This means reciting a specific machine or a particular transformation of a specific article in an insignificant step, such a data gathering or outputting, is not sufficient to pass the test.

Exemplary claims 1, 17, and 22 fail to provide the required tie to a machine or apparatus in the body of the claims. The respective dependent claims fail to correct the shortcomings of the present claims, and therefore are also rejected.

As such, claims dependent claims 2-16, 18-21, and 23-30 contain similar deficiencies and fail to correct the deficiencies of claim 1,17, and 22 respectively, and are therefore also rejected.

### Claim Rejections - 35 USC § 103

3. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:

<sup>(</sup>a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.

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4. Claims 1-6, 9-12, are rejected under 35 U.S.C. 103(a) as being unpatentable over "Indicare™- On-line Patient Assistance Program Website Users Manual." (referred to hereinafter as Indicare) in view of Pritchard (US 4,491,725) and in further view of Hickey (USUS 2002/0107849A1)

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- [claim 1] Indicare discloses a method for identifying and applying for benefits for a patient comprising:
  - obtaining initial patient information (i.e. application/enrollment forms (page 3, 7-10; 15-16).
  - based upon initial patient information, making an initial determination as to whether it is likely that the benefits can be obtained (pg. 12, step 7)
  - if the initial determination is that benefits are likely to be obtained, obtaining additional patient information, (page17—indicates whether pharmaceutical company is likely to decline/ require additional information.)

Indicare discloses receiving patient information for a benefit program, but does not expressly disclose the steps of receiving a referral from a medical facility for a patient" and rejecting the referral if the initial determination is that it is unlikely that benefits will be obtained.

Pritchard discloses a method further comprising receiving a referral from a medical facility for a patient and rejecting the referral if the initial determination is that it is unlikely that benefits will be obtained. (col. 4, lines 30-42; 65-col. 5, line 3; col. 7, lines 7-36—likely or unlikely to receive benefits). At the time of the applicant's invention, it would have been obvious to one of ordinary skill in the art to modify the method of

Indicare with the teaching of Pritchard to provide an indication of whether or not benefits will be received. As suggested by Pritchard, one would have been motivated to include these features to minimize the hardship to patients by reducing the likelihood that they will have to pay full service fees, while not shifting the burden to healthcare providers. (col. 2, lines 15-25)

Claim 1 has been amended to further recite:

"if the second determination is that it is likely that benefits can be obtained, then receiving additional information for the patient to complete an application the assistance program and at least one of submitting the completed application to the assistance program and providing a copy of the completed application for submission to the assistance program."

Indicare and Pritchard disclose the limitations of claim 1, as explained above but do not expressly disclose "if the second determination is that it is likely that benefits can be obtained, then receiving additional information for the patient to complete an application the assistance program and at least one of submitting the completed application to the assistance program and providing a copy of the completed application for submission to the assistance program."

However, it is well-known in the art to applicants or potential beneficiaries provide additional information as they become more likely to receive the desired benefit. For example Hickey discloses a method wherein a user provides initial information, and if a determination is that it is likely that benefits can be obtained, then receiving additional information for the user to complete an application the assistance program and at least

one of submitting the completed application to the assistance program and providing a copy of the completed application for submission to the assistance program. (Figure 5, par. 55). At the time of the applicant's invention, it would have been obvious to one of ordinary skill in the art to modify the method of Indicare and Pritchard in combination with the teaching of Hickey, to have the user to provide additional information and a completed application, upon determining that the user/applicant is (more) likely to receive the benefit. As suggested by Hickey, one would have been motivated to include this feature to help the applicant find assistance without having to present him/her with an excessive number of questions upfront (par. 55)

[claims 2-6] Indicare gathers information regarding the patient's age and medical condition; income and financial resources. (page 15, Questionnaire) The patient information is compared to well-established criteria (e.g. agency criteria) (page 17—Pharmaceutical company programs)

[claims 9-10] Indicare discloses a system/ method wherein additional patient information includes a discharge diagnosis (page 17-questionnaire). Indicare further discloses providing prompts to assist in the completion of an application (page 12 "patient data" and "physician data" section on screen shots)

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[claim 11] Indicare discloses determining whether the patient is covered by an assistance program. (page 17 questionnaire—asks patient if they have health insurance)

[claim 12] Indicare discloses determining whether the patient is previously in the system with a claim/application for assistance. (page 13—allows users to start with old claim/application information.

- 5. Claims 13, and 17-21 are rejected under 35 U.S.C. 103(a) as being unpatentable over "Indicare™- On-line Patient Assistance Program Website Users Manual." (referred to hereinafter as Indicare) in view of Pritchard (US 4,491,725).

  [claim 13] Indicare discloses a method for accepting a referral for a patient, comprising the steps of:
  - receiving a patient referral, the patient referral including initial patient
     information, (physician letters requesting assistance from the pharmaceutical company (i.e. donator) on behalf of the patient. (pages 3,5-6)
  - determining whether to accept the patient referral by:
    - comparing the initial patient information to a well-established criteria associated with an assistance program; (pg. 12, step 7)
    - if the comparison indicates that the initial patient information satisfies the
       well-established criteria, then accepting the patient referral; (page17—

indicates whether pharmaceutical company is likely to decline/ require additional information.)

 if the patient referral is accepted, then obtaining additional patient information; (page17—indicates whether pharmaceutical company is likely to decline/ require additional information.)

Claim 13 has been amended to further recite the assistance program is for "Medicaid" and

- comparing the initial patient information and the additional patient information to eligibility requirements for the assistance program; and
- o if the comparison indicates it is likely that benefits can be obtained under the Medicaid assistance program, then providing an application for the Medicaid assistance program. (page 14-15,17—i.e. acceptance or denial of a claim)

Indicare discloses receiving patient information for a benefit assistance program, but does not expressly disclose comparing information and eligibility requirements for the Medicare Program.

Pritchard discloses a method further performing comparisons and assessing benefit eligibility for Medicare and Medicaid. (col. 4, lines 30-42; 65-col. 5, line 3; col. 7, lines 7-63). Pritchard also discloses that application/claim forms are provided to claim the benefits. (col. 7, lines 37-50) At the time of the applicant's invention, it would have been obvious to one of ordinary skill in the art to modify the method of Indicare with the teaching of Pritchard to provide an indication of whether or not benefits will be received.

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As suggested by Pritchard, one would have been motivated to include these features to minimize the hardship to patients (e.g. low income and elderly patients) by reducing the likelihood that they will have to pay full service fees, while not shifting the burden to healthcare providers. (col. 2, lines 15-25)

[claim 17] Indicare further discloses providing prompts to assist in the completion of an application (page 12 "patient data" and "physician data" section on screen shots)

[claim 18] Indicare discloses automatically completing a section of the application using the initial patient information. (pages 13-14)

[claims 19-21] Indicare discloses a method wherein the patient referral is received and accepted by a pharmaceutical company (i.e. an entity independent of the medical provider providing patient treatment)(page 17). Indicare further discloses that medical providers still cover some of the cost to accepted participants (page 3, last paragraph). Indicare further discloses submitting and monitoring the application to the assistance program (page 14-15,17—i.e. acceptance or denial of a claim)

6. Claims 7-8 are rejected under 35 U.S.C. 103(a) as being unpatentable over "Indicare™- On-line Patient Assistance Program Website Users Manual", Pritchard, and Hickey (USUS 2002/0107849A1) in view of DeTore et al (USPN 4,975,840). [claims 7-8] Indicare discloses the method/system of claim 1 as explained in the rejection of claim 1, but does not expressly disclose examining probability models.

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However, DeTore discloses that it is well known in the insurance arts to examine probability models for policy (e.g. assistance programs) acceptance. (col. 18, lines 23-32) At the time of the applicant's invention, it would have been obvious to one of ordinary skill in the art to modify the system and method of Indicare with the teaching DeTore to compare patient information to probability models. As suggested by DeTore, one would have been motivated to include this feature to assist the program in avoiding excessive financial losses (col. 18, lines 23-63)

7. Claims 14-16, and 22- 28 are rejected under 35 U.S.C. 103(a) as being unpatentable over "Indicare™- On-line Patient Assistance Program Website Users Manual" and Pritchard in view of DeTore et al (USPN 4,975,840).

[claims 14-16] Indicare discloses the method/system of claim 13 as explained in the rejection of claim 13, but does not expressly disclose examining probability models.

However, DeTore discloses that it is well known in the insurance arts to examine probability models for policy (e.g. assistance programs) acceptance. (col. 18, lines 23-32) At the time of the applicant's invention, it would have been obvious to one of ordinary skill in the art to modify the system and method of Indicare with the teaching DeTore to compare patient information to probability models. As suggested by DeTore, one would have been motivated to include this feature to assist the program in avoiding excessive financial losses (col. 18, lines 23-63)

[claim 22,26] Indicare discloses a method for identifying and applying for benefits for a patient comprising the steps of :

- obtaining initial patient information (i.e. application/enrollment forms (page 3, 7-10; 15-16).
- based upon initial patient information, making an initial determination as to whether it is likely that the benefits can be obtained (pg. 12, step 7) by comparing initial patient information to well-established criteria (page 17— Pharmaceutical company programs)
- if the initial determination is that benefits are likely to be obtained, obtaining additional patient information, (page17—indicates whether pharmaceutical company is likely to decline/ require additional information.)
- providing a second indication that benefits are likely and selecting the identified the assistance program (page 14-15,17—i.e. acceptance or denial of a claim)

Claim 22 has been amended to recite "making a subsequent determination as to whether it is likely that benefits can be obtained for the patient by comparing the initial patient information and the additional patient information to the first and second assistance program[s] that [are] identified." Indicare discloses the features of claim as explained above, but does not expressly disclose making a subsequent determination as to whether it is likely that benefits can be obtained for the patient by comparing the initial patient information and the additional patient information to the first and second assistance program[s] that [are] identified.

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Pritchard discloses a method further comprising making a subsequent determination as to whether it is likely that benefits can be obtained for the patient by comparing the initial patient information and the additional patient information to the first and second assistance program[s] that [are] identified. (col. 5, lines 40-65; col. 7, line 7-37; col. 8, lines 30-43—reviews secondary and tertiary insurance coverage qualifications, Medicare/Medicaid qualifications.) At the time of the applicant's invention, it would have been obvious to one of ordinary skill in the art to modify the method of Indicare with the teaching of Pritchard to provide an indication of whether or not benefits will be received. As suggested by Pritchard, one would have been motivated to include these features to minimize the hardship to patients (e.g. low income and elderly patients) by reducing the likelihood that they will have to pay full service fees, while not shifting the burden to healthcare providers. (col. 2, lines 15-25)

Indicare discloses the method/system of claim 22 as explained above, but does not expressly disclose examining probability models. However, DeTore discloses that it is well known in the insurance arts to examine probability models for policy (e.g. assistance programs) acceptance. (col. 18, lines 23-32) At the time of the applicant's invention, it would have been obvious to one of ordinary skill in the art to modify the system and method of Indicare and Pritchard in combination with the teaching DeTore to compare patient information to probability models. As suggested by DeTore, one would have been motivated to include this feature to assist the program in avoiding excessive financial losses (col. 18, lines 23-63)

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[claim 23] Indicare further discloses providing prompts to assist in the completion of an application (page 12 "patient data" and "physician data" section on screen shots)

[claims 24-25] Indicare gathers information regarding the patient's age and medical condition; income and financial resources. (page 15, Questionnaire). The patient information is compared to well-established criteria (e.g. agency criteria) (page 17—Pharmaceutical company programs)

[claim 27-28] Indicare and Pritchard disclose the method/system of claim 22, but do not expressly disclose examining probability models. However, DeTore discloses that it is well known in the insurance arts to examine probability models for policy (e.g. assistance programs) acceptance. DeTore further discloses that the probability models used are based upon prior experience in obtaining similar coverage (i.e. benefits under the second assistance program) (col. 18, lines 23-32) At the time of the applicant's invention, it would have been obvious to one of ordinary skill in the art to modify the system and method of Indicare with the teaching DeTore to compare patient information to probability models. As suggested by DeTore, one would have been motivated to include this feature to assist the program in avoiding excessive financial losses (col. 18, lines 23-63)

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8. Claims 29-30 are rejected under 35 U.S.C. 103(a) as being unpatentable over "Indicare™- On-line Patient Assistance Program Website Users Manual," and Pritchard, and in further view of Admitted Prior Art (in accordance with MPEP 2144.03) [claims 29-30] Indicare and Pritchard disclose the method of claim 13 as explained in the rejection of claim 13, but do not expressly disclose that the Medicaid assistance program is for disability or includes analysis of indigence status. However, it is well known that indigence/income and disability are eligibility criteria for Medicaid. At the time of the applicant's invention, it would have been obvious to one of ordinary skill in the art to review the elements for applicant. One would have been motivated to include this feature to comply with state and federal standards and regulations.

Applicant has failed to traverse the use of Official Notice in rejection of these claims in the Final Rejection mailed 12/12/07. As such, the noted facts are now considered admitted prior art in accordance with MPEP 2144.03.

## Response to Arguments

- 9. Applicant's arguments filed 12/29/08 have been fully considered but they are not persuasive.
- (A) Applicant argues that claims 1, 17, and 22 meet the requirements of 35 USC 101.

In response, as explained in the rejection above, process claims §101 process must (1) be tied to a machine or apparatus or (2) transform underlying subject matter

(such as an article or materials) to a different state or thing. *Diamond v. Diehr*, 450 U.S. 175, 184 (1981); *Parker* v. *Flook*, 437 U.S. 584, 588 n.9 (1978); *Gottschalk v. Benson*, 409 U.S. 63, 70 (1972); *Cochrane* v. *Deener*, 94 U.S. 780,787-88 (1876). If neither of these requirements is met by the claim, the method is not a patent eligible process under §101 and should be rejected as being directed to nonstatutory subject matter.

As further explained, there are two corollaries to the machine-or-transformation test. First, a mere field-of-use limitation is generally insufficient to render an otherwise ineligible method claim patent-eligible.

This means the machine or transformation must impose meaningful limits on the method claim's scope to pass the test. Second, insignificant extra-solution activity will not transform an unpatentable principle into a patentable process: "[T]he involvement of the machine or transformation in the claimed process must not merely be insignificant extra-solution activity." *In re Bilski*, 88 USPQ2d 1385, 1396 (Fed. Cir. 2008) This means reciting a specific machine or a particular transformation of a specific article in an insignificant step, such a data gathering or outputting, is not sufficient to pass the test.

In the instant case, the applicant has Applicant previously amended rejected claims 1,17, and 22 to recite "computer-implemented" in the preamble of the claim. The recitation of an apparatus or machine only in the preamble is nominal recitation, and does not clarify the involvement or use of an apparatus. Nominal recitations of structure in an otherwise ineligible method fail to make the method a statutory process. (See *Gottschalk v. Benson*, 409 U.S. at 71-72.)

Applicant argues the use of models and decision-making as performed by a computer-processor, yet this is not claimed or linked to the currently claimed process. The receipt of data and the determinations/ the decision-making does not require or suggest the involvement of a machine or apparatus (e.g. computer) as currently claimed.

On page 4 of the response, applicant submits that the claimed invention includes a transformation. The completion of a form does not qualify as a physical transformation (i.e. the transformation of subject matter to a different state or thing).

(B) Applicant argues that the prior art does not disclose the limitations of claim 1. In particular, applicant argues Indicare does not disclose "likely" determinations and the determinations are based upon different medical information than applicant's invention.

In response, applicant insists that the claimed invention is operated using computer code and logic steps.

In response to applicant's argument that the references fail to show certain features of applicant's invention, it is noted that the features upon which applicant relies (i.e., computer code and logic steps) are not recited in the rejected claim(s). Although the claims are interpreted in light of the specification, limitations from the specification are not read into the claims. See *In re Van Geuns*, 988 F.2d 1181, 26 USPQ2d 1057 (Fed. Cir. 1993).

The recitation "computer-implementation" has not been given patentable weight because the recitation occurs in the preamble. A preamble is generally not accorded

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any patentable weight where it merely recites the purpose of a process or the intended use of a structure, and where the body of the claim does not depend on the preamble for completeness but, instead, the process steps or structural limitations are able to stand alone. See *In re Hirao*, 535 F.2d 67, 190 USPQ 15 (CCPA 1976) and *Kropa v. Robie*, 187 F.2d 150, 152, 88 USPQ 478, 481 (CCPA 1951).

Moreover, to the extent that Indicare involves the use of a computer, it is "computer-implemented." However, the level of detail applicant suggests in the arguments regarding the likelihood of certainty) in making various decisions (e.g. binary choice; fuzzy logic) is simply not recited the current claims. As it is currently written, there is no step in claim 1 which precludes the steps and decisions/determinations from being performed by an individual. It is further noted that because conditional wording of the method steps, it seems unnecessary that all of the steps of claim 1 are in fact carried out.

(C) Applicant further argues on page 7, that Indicare "only requires or uses drug information," and does not disclose the stepwise provision of additional information based upon a determination of likelihood of benefits.

In response, the Examiner disagrees with the Applicant's interpretation of the prior art and it is respectfully submitted that the current language is quite broad. For example, while the applicant argues that Indicare reference does not disclose "making a determination," it is noted that prior art does determine whether a drug qualifies for reimbursement. (page 12). This is in fact a benefit for which certain individuals may

qualify, while others may be denied. The current claim language recites and establishes no parameters for qualification or the "determination process." (See the 101 rejection.)

Applicant states that "it does not make sense to suggest that a 'determination' may be made based upon a person's name." Nothing in the current claim language precludes this possibility. If the individual is banned from receiving benefits (e.g. prior fraudulent activity), and has their name on a list reflecting this, then provision of a name is enough to perform a determination.

Furthermore, there are no parameters recited for what is performed during the "determination" step(s). Also, the claim language does not recite what is not is "likely" to be obtained" or rejected. Furthermore, the claim does not recite what must be included in the patient information.

Applicant is arguing limitations which may be intended, but which are not recited in the current claim language. As such the Examiner has given the claims the broadest reasonable interpretation and applied art accordingly.

(D) Applicant argues that the prior art does not disclose a "computer-implemented method for identifying applying for benefits" which includes the step of "at least one of submitting the completed application to the assistance program and providing a copy of the completed application for submission to the assistance program."

In response to applicant's arguments, the recitation "computer-implemented method for identifying applying for benefits" has not been given patentable weight

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because the recitation occurs in the preamble. A preamble is generally not accorded any patentable weight where it merely recites the purpose of a process or the intended use of a structure, and where the body of the claim does not depend on the preamble for completeness but, instead, the process steps or structural limitations are able to stand alone. See *In re Hirao*, 535 F.2d 67, 190 USPQ 15 (CCPA 1976) and *Kropa v. Robie*, 187 F.2d 150, 152, 88 USPQ 478, 481 (CCPA 1951). It should also be noted that Indicare discloses an computer-implemented method and system for applying for benefits (i.e. free medication).

Furthermore, it is further noted that applicant's final step in the recited method is listed in the alternative: "at least one of submitting the completed application to the assistance program and providing a copy of the completed application for submission to the assistance program." Only one of these steps needs to be performed to address the claim limitations.

In response to applicant's arguments against the references individually, one cannot show nonobviousness by attacking references individually where the rejections are based on combinations of references. See *In re Keller*, 642 F.2d 413, 208 USPQ 871 (CCPA 1981); *In re Merck & Co.*, 800 F.2d 1091, 231 USPQ 375 (Fed. Cir. 1986). The Hickey reference was provided to disclose gathering additional information and submitting a completed application information to an assistance program (e.g. scholarship search). (Figure 5; par. 55) It was the combination of references which was provided to address the claim language.

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(E) Regarding claim 7-8, applicant argues that the references cannot be combined and alleges impermissible hindsight.

In response to applicant's argument that the examiner's conclusion of obviousness is based upon improper hindsight reasoning, it must be recognized that any judgment on obviousness is in a sense necessarily a reconstruction based upon hindsight reasoning. But so long as it takes into account only knowledge which was within the level of ordinary skill at the time the claimed invention was made, and does not include knowledge gleaned only from the applicant's disclosure, such a reconstruction is proper. See *In re McLaughlin*, 443 F.2d 1392, 170 USPQ 209 (CCPA 1971).

(F) Regarding claim 13, Applicant argues that argues that Pritchard does not make a determination of whether it is likely that benefits will be obtained.

The examiner respectfully disagrees with applicant's interpretation of the Pritchard reference. Pritchard discloses a method in which a determination is made regarding whether the individual will or will not receive benefits (e.g. will individual receive coverage for medical services). Furthermore, one cannot show nonobviousness by attacking references individually where the rejections are based on combinations of references. See *In re Keller*, 642 F.2d 413, 208 USPQ 871 (CCPA 1981); *In re Merck & Co.*, 800 F.2d 1091, 231 USPQ 375 (Fed. Cir. 1986).

(G) The arguments regarding claim 22 are addressed by the Examiner's response to the arguments regarding claim 1.

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#### Conclusion

10. **THIS ACTION IS MADE FINAL.** Applicant is reminded of the extension of time policy as set forth in 37 CFR 1.136(a).

A shortened statutory period for reply to this final action is set to expire THREE MONTHS from the mailing date of this action. In the event a first reply is filed within TWO MONTHS of the mailing date of this final action and the advisory action is not mailed until after the end of the THREE-MONTH shortened statutory period, then the shortened statutory period will expire on the date the advisory action is mailed, and any extension fee pursuant to 37 CFR 1.136(a) will be calculated from the mailing date of the advisory action. In no event, however, will the statutory period for reply expire later than SIX MONTHS from the mailing date of this final action.

Any inquiry concerning this communication or earlier communications from the examiner should be directed to RACHEL L. PORTER whose telephone number is (571)272-6775. The examiner can normally be reached on M-F, 9:30-6:00.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, (Christopher) Luke Gilligan can be reached on (571) 272-6770. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

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Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

/R. L. P./ Examiner, Art Unit 3626

/C. Luke Gilligan/ Supervisory Patent Examiner, Art Unit 3626